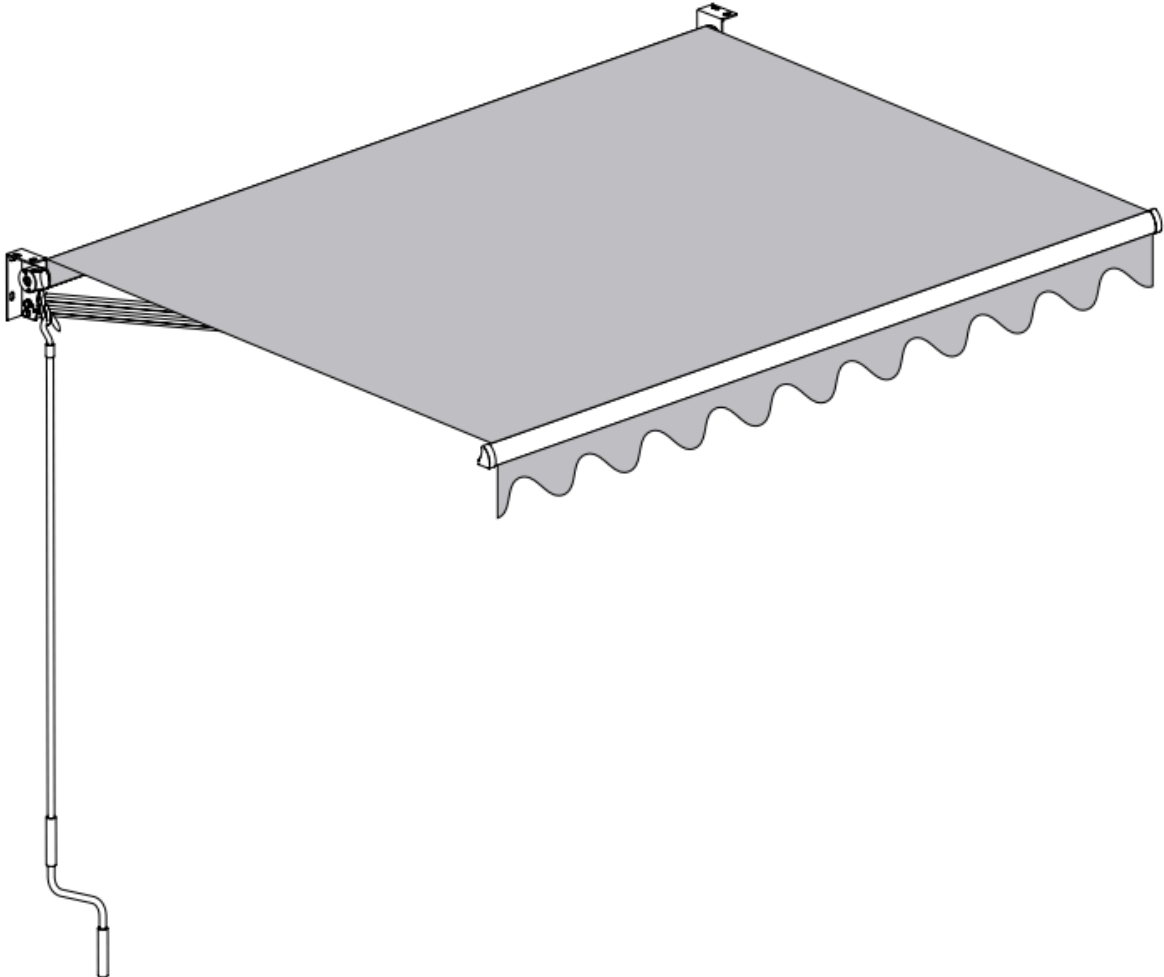




USER MANUAL

Primrose Retractable Folding Arm Awning

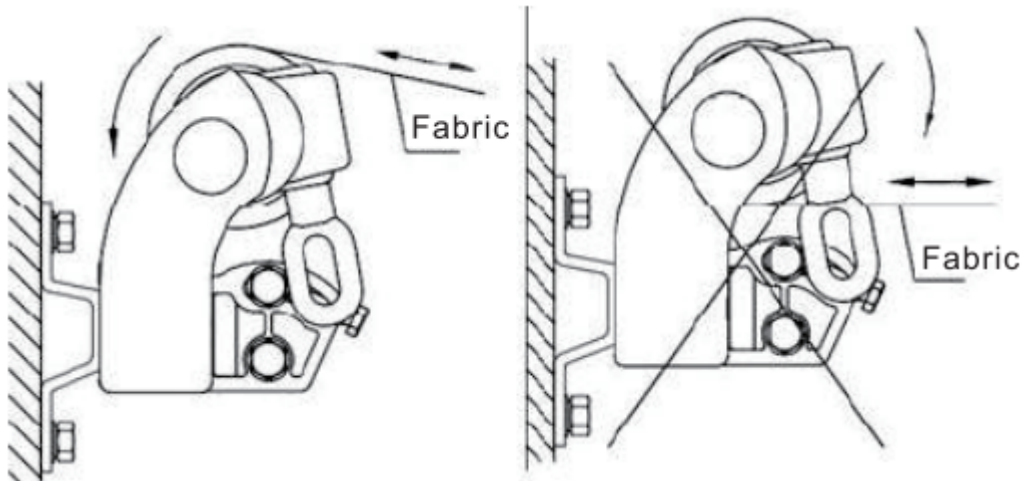


1. SAFETY & WARNINGS

IMPORTANT: Read this manual carefully before installation. Failure to follow these instructions may result in injury or damage to the product.

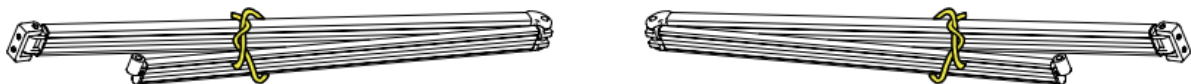


Figure 1: Ensure fabric runs over the top of the roller (Left). Do not allow fabric to run from the bottom (Right).



⚠ WARNING: INSTALLATION SAFETY

- **Two Person Requirement:** This product is heavy. A minimum of two healthy adults are required to move and install the awning. Do not attempt to install alone.
- **Arm Tension Hazard: DO NOT** cut or release the safety bindings (arm straps) on the awning arms until the awning is fully mounted to the wall. The arms are under high tension and can cause severe injury if released prematurely.



- **Professional Installation:** If you are unsure about the wall's load-bearing capacity, or if the installation surface features insulation or double brickwork, consult a professional installer.
- **Unpacking:** Be careful when unpacking, as parts may extend suddenly.

OPERATIONAL SAFETY

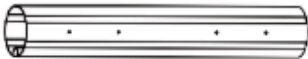
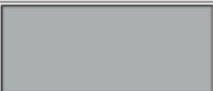
- **Sun Protection Only:** This awning is designed for sun protection. **Do not use it as a rain shelter.**
 - **Adverse Weather:** Retract the awning immediately in strong wind, rain, hail, or snow.
 - **Obstructions:** Keep hands and objects clear of the mechanism during operation.
 - **Children:** Do not allow children to play with the awning or crank handle.
-



2. PARTS & TOOLS

Packing List

Please verify all parts are present before beginning.

A	Manual crank		x1
B	Awning frame A (with gear box)		x1
C	Awning frame B		x1
G	Roller connector		x1
J	Front bar connector		x1
CC	Fabric		x1
DD	Front bar fabric		x1

①	Manual		x1
②	M4×16mm Screw		x12
③	Fabric fixer		x2
④	End cap of front bar(Right)		x1
⑤	Plastic anchor (14x75mm)		x4

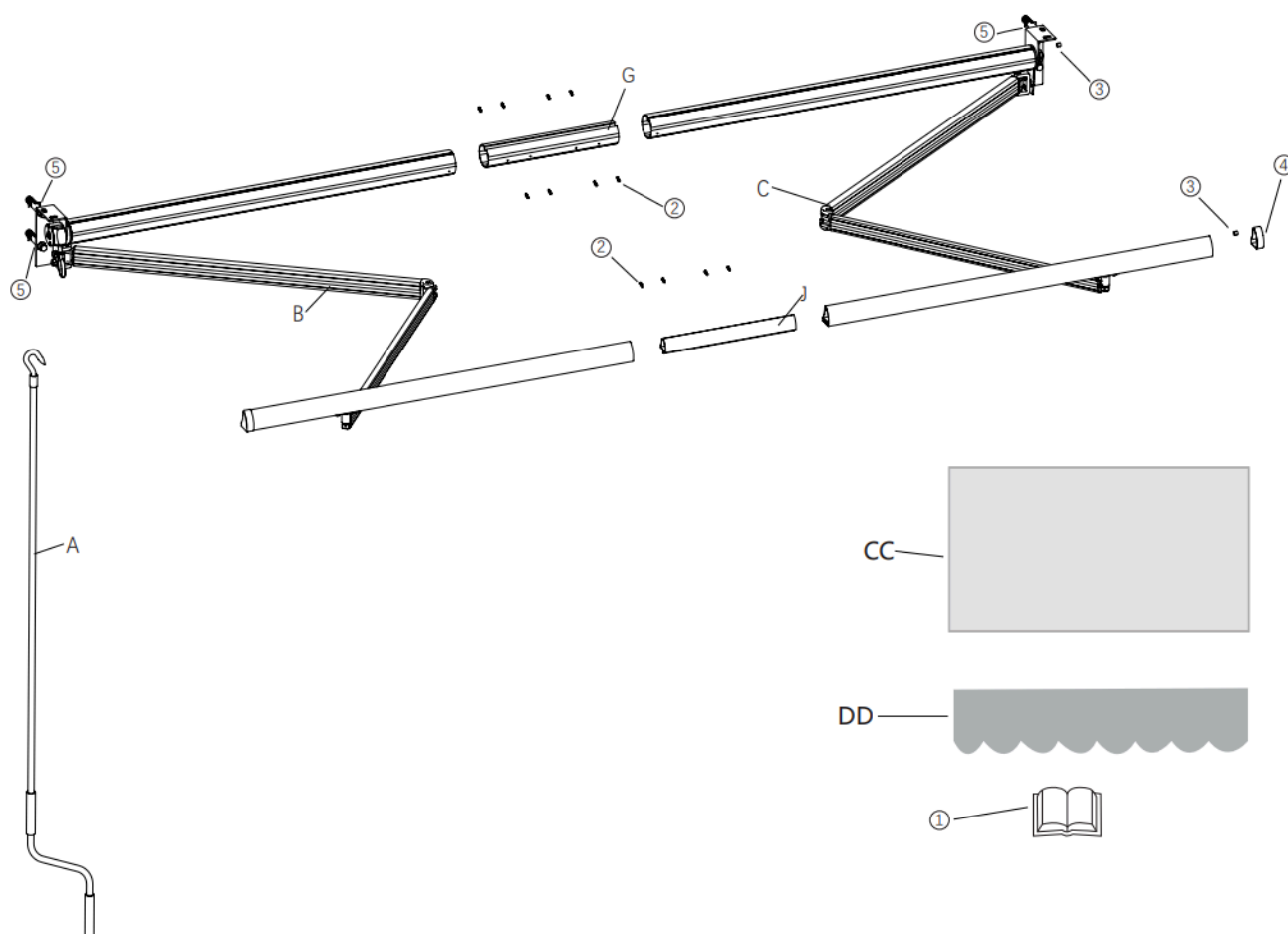


primrose

Tools Required:



- Power Drill with **14mm Masonry Bit**
- Spirit Level
- Wrench
- Stepladder
- Allen Key
- Tape Measure
- Chalk or Marker
- Mallet/Wooden Hammer

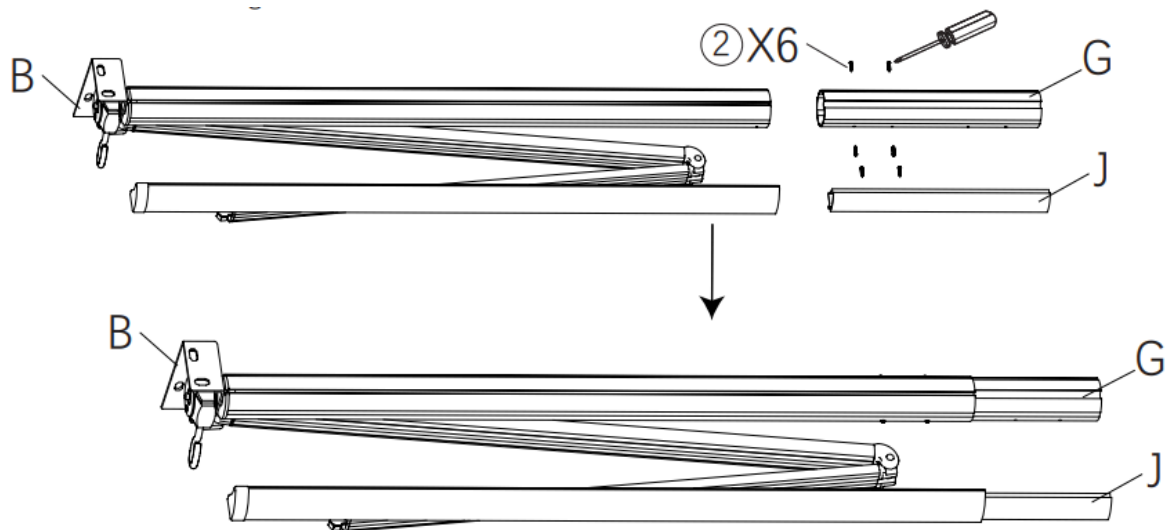




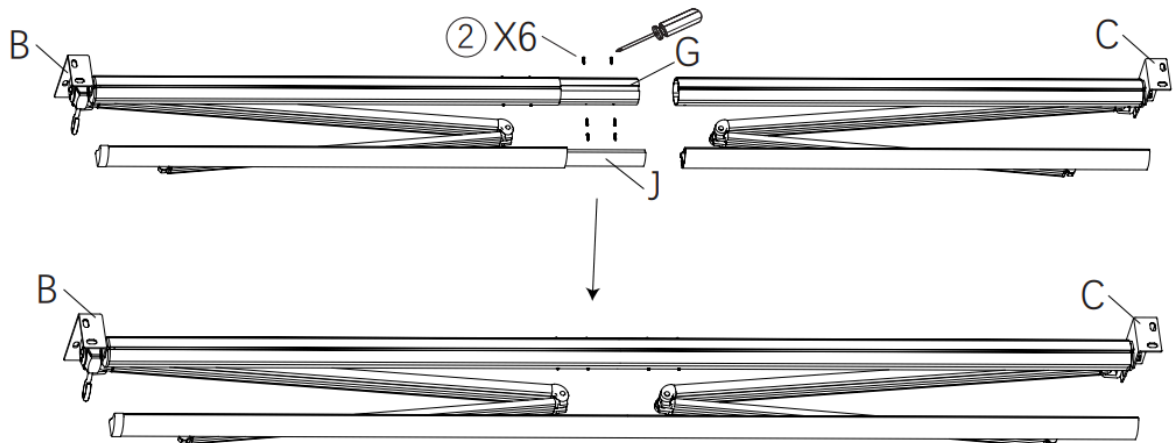
3. ASSEMBLY INSTRUCTIONS

Step 1: Connect the Frame Sections

Connect **Awning Frame (B)**, the **Roller Connector (G)**, and the **Front Bar Connector (J)** using the provided **Screws (2)**.



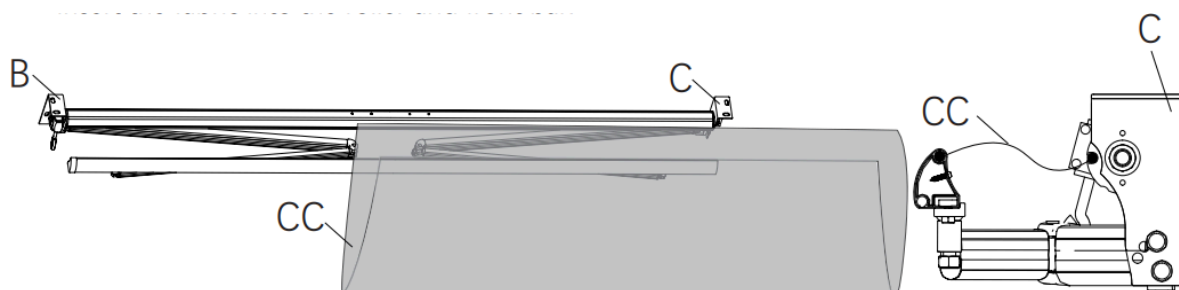
Then, attach **Awning Frame (C)** to the other side of the **Roller Connector (G)** and secure using provided **Screws (2)**





Step 2: Insert the Fabric

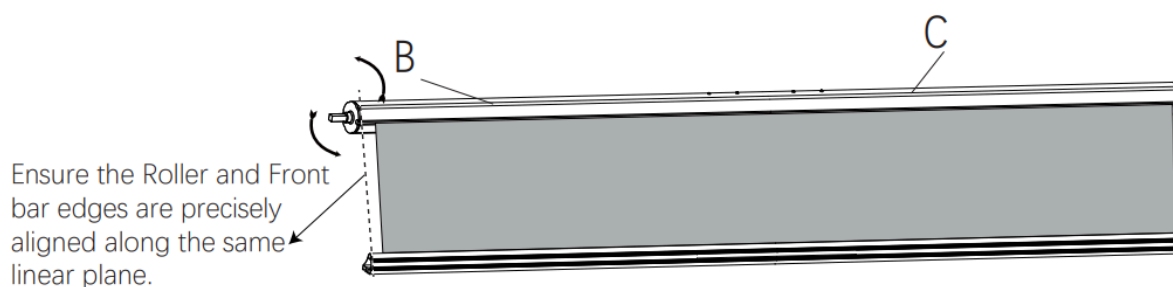
Insert the main **Fabric (CC)** into the grooves of the roller tube and the front bar.



Ensure the Roller edges and Front Bar edges are precisely aligned along the same linear plane.

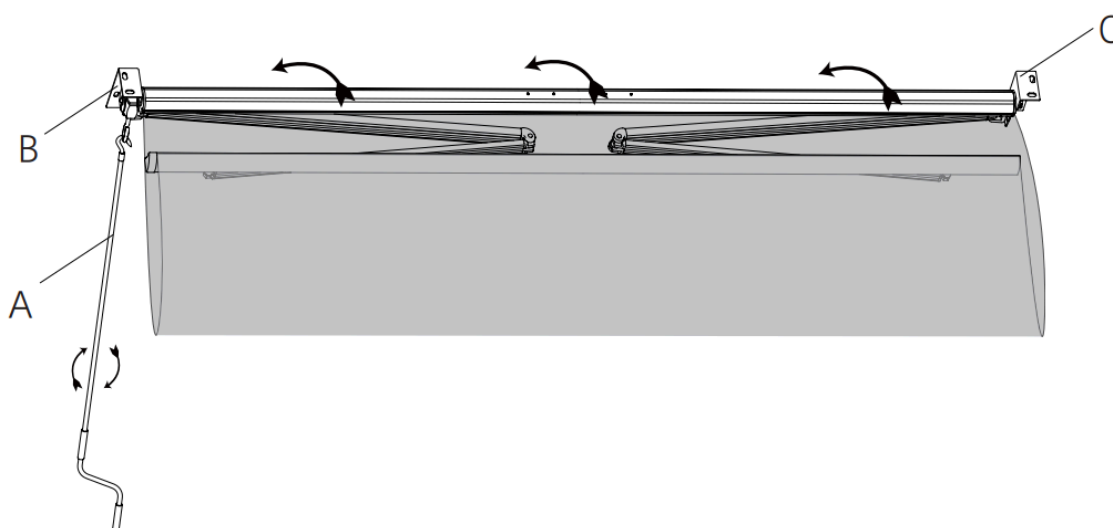


Ensure the awning cover is the right way up (seam should be underneath the roller)



Step 3: Tension the Fabric

Use the **Manual Crank (A)** to roll the fabric onto the roller tube.

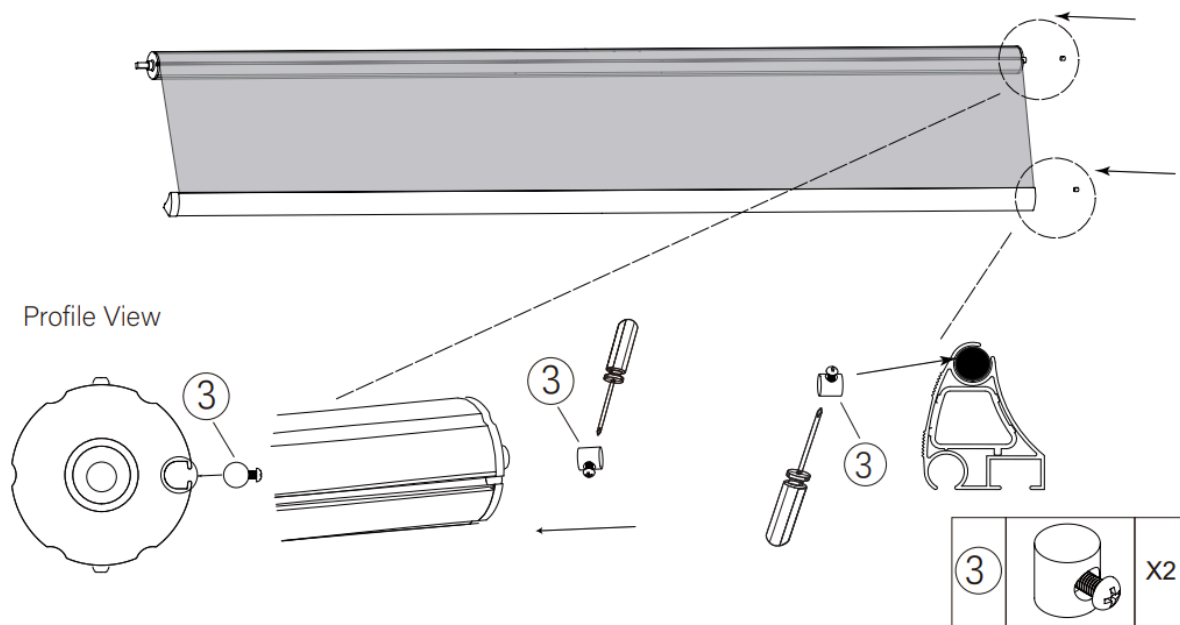


Note: Make sure the fabric cover rolls back over the **top** of the roller.

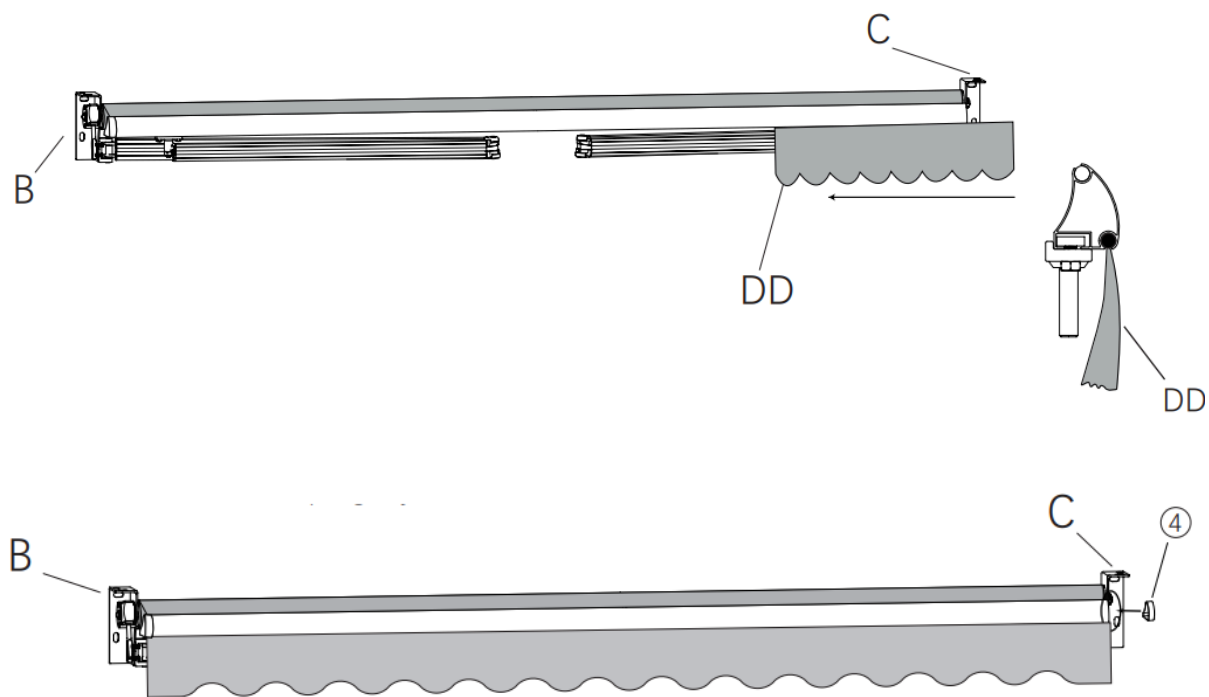


Step 4: Secure Fabric & Install Valance

Insert the **Fabric Fixers (3)** into the holes on the fabric tube and awning frame to lock the fabric in position.



Then, slide the **Valance (DD)** into the front bar and seal with the **End Cap (4)**.

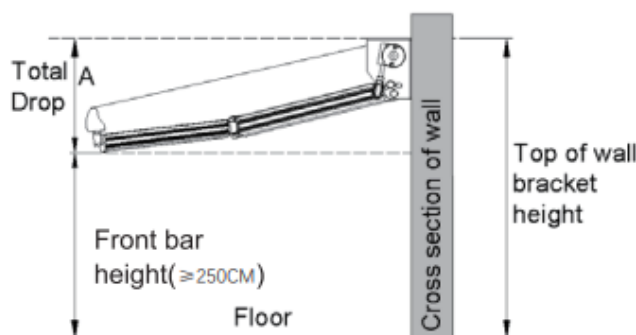




4. INSTALLATION GUIDE

1. Determine Mounting Height

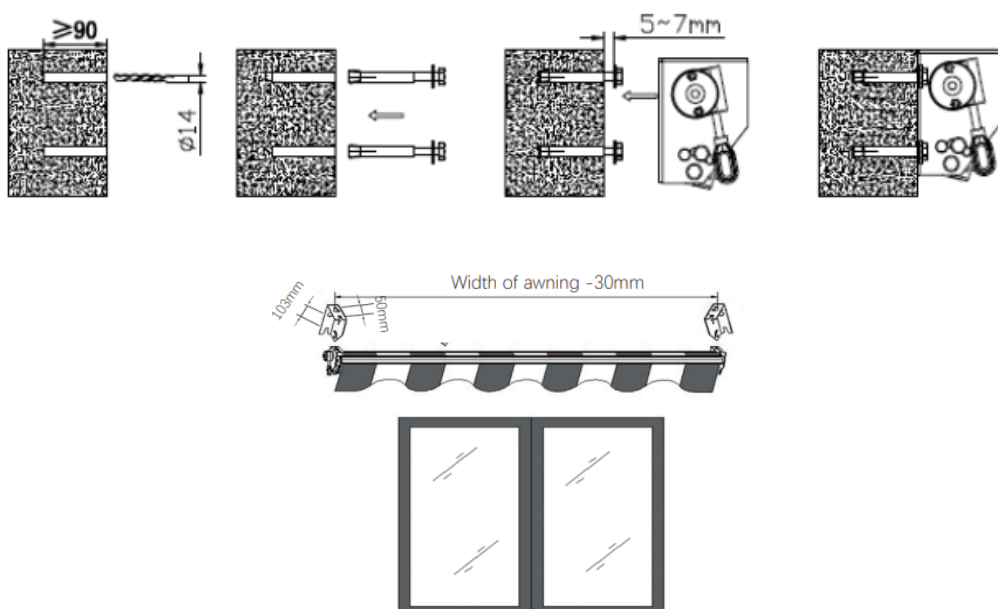
Ideally, the front bar should be **2.5m (250cm)** above the ground when fully extended. Ensure there is **20cm** clearance above any door frames.



Note: Total Drop (A) must be at least 60cm higher than the front bar height to achieve the required 14° slope.

2. Mark Drilling Holes

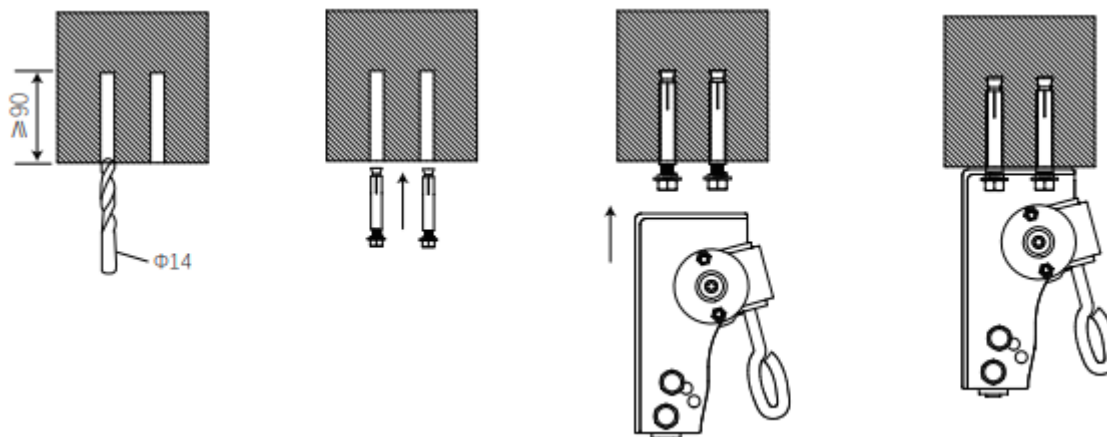
Measure the width between the brackets on your assembled awning. Mark these positions on the wall using a chalk line and level to ensure they are perfectly horizontal.



- **Bracket Hole Spacing:** Approx. 90mm vertical spacing (Use brackets to mark).
- **Drill Bit Size:** Ø 14mm.

3. Drill and Anchor

Drill holes **9cm deep** into solid masonry or concrete. **Do not** drill into mortar. Clean the holes, insert the **Plastic Anchors (5)**, and hang the awning.



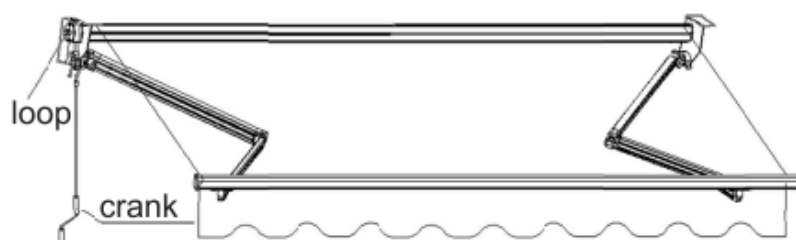
Action: Tighten the nuts firmly. If the anchor pulls out or feels loose, the wall is not suitable; re-install at least 15cm away.

5. OPERATION & ADJUSTMENT

Using the Crank

Hook the **Crank Handle (A)** into the gear loop.

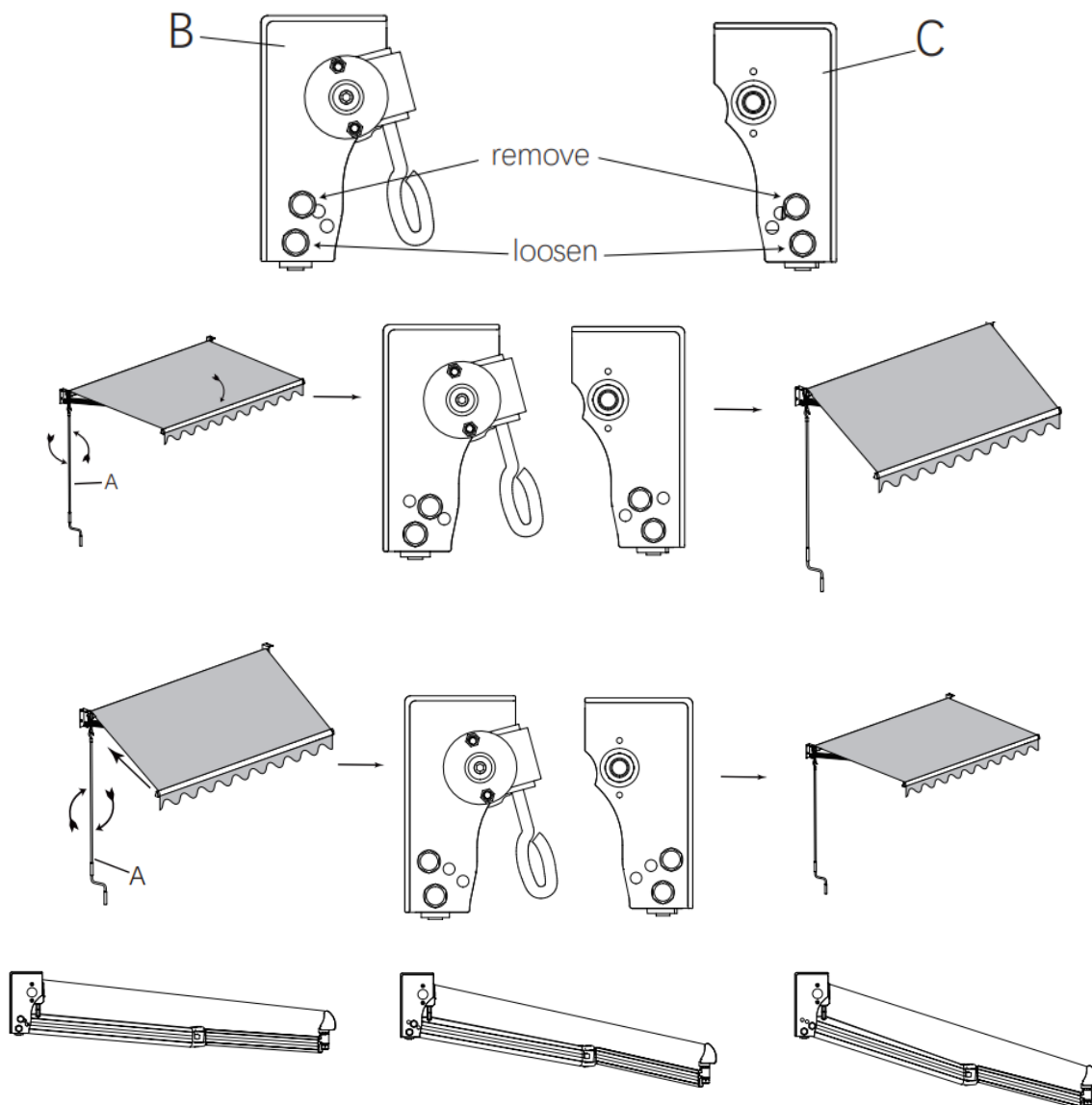
- **To Open:** Turn **Clockwise**.
- **To Close:** Turn **Counter-Clockwise**.





Adjusting the Slope Angle

The angle can be adjusted if required. **Do not** allow anyone to stand under the awning during adjustment.



Note: Requires two people to perform adjustments safely

1. Extend the awning.
 2. Loosen the **two lower arm locking nuts** slightly.
 3. Remove the **upper arm adjustment bolts**.
 4. Move the arm to the desired hole position (Forward for steeper angle, Rear for flatter angle), one person to hold in place whilst the other re-inserts bolts.
 5. Retighten all nuts securely.
-



6. MAINTENANCE

- **Hardware:** Check all bolts, nuts, and wall brackets every 6 months. Tighten if loose.
- **Cleaning:** Clean the frame with a damp cloth. Clean the fabric with natural soap and lukewarm water. **Do not** use chemical detergents.
- **Lubrication:** If squeaking occurs, use a non-petroleum (silicone) lubricant on the pivot pins.



For more information:

Web: www.primrose-awnings.co.uk

Email: info@primrose.co.uk

Tel: 0118 9035210

Nursery Court, London Road, Windlesham, Surrey, United Kingdom, GU20 6LQ